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NEW RELEASE

MECCTECH PREMIER TECHNICAL SUPPORT TO BE IMPLEMENTED IN JULY

NECC, Orlando, Florida, June 27, 1993 -- MECC, the award-winning developer of educational home and school software for kids, announces its new MECCTECH Premier Technical Support to be offered for the first time to all MECC customers seeking technical assistance. While every MECC customer can take advantage of the new support options, the benefits of MECCTECH Premier Technical Support add even more value to MECC Membership by offering toll-free and priority access through special access codes.

After conducting a thorough search of support systems on the markets, MECC selected IntelliSystems, Inc. (headquartered in Reno, Nevada) for its innovative expert system. IntelliSystems, Inc. provides automated technical support systems that combine the intelligence of an expert system with such interactive technologies as touch-tone telephone, FAX, modem, and network. According to Anders B. Eklov, President and CEO of IntelliSystems, Inc., "The IntelliSystem is designed to assist service-oriented companies, like MECC, who receive over 100 calls per day and want to provide around-the-clock support services for their end users. We are pleased to add MECC to our distinguished customer base of forward-thinking, high-technology companies." MECC President and CEO, Dale LaFrenz, said, "We look forward to offering these expanded services to assist our customers in a way that will be tailored to their individual needs."

The features of MECCTECH Premier Technical Support include a variety of technical support options:

- * Choice of personal technical support to speak directly to a MECC technical services representative (MECCTECH Live); 8:00AM - 5:30PM, Central Time

- * Choice of accessing automated expert system support (MECCTECH Line) or Voice messaging, and FAX-back capability for select technical documentation and training information to make MECC products even easier to use, 24 hours/day, seven days/week;

- * Access to MECCTECH OnLine, MECC's private electronic Bulletin Board System (BBS) to provide easy access to information sharing and discussion with other MECC Members nationwide, 24 hours/day, seven days/week;

- * Toll-free 800# for accessing Membership discounted price for cost-effective on-site training. These new technical video tapes include;

- Using Your MECC Site License Utility;
- Preparing Your Macintosh LC for MECC Products; and
- Setting-up your AppleShare Network

Detailed information about the new MECCTECH Premier Technical Support options are

included in a Membership Kit that will be sent in July to each current 1993-94 Member. For more information about how your school can become a MECC Member, call your state's Education Sales Representative at 800/685-MECC, ext. 549.